**Positive phrases**

Initial positive interaction with children is vital – pre empt everything with praise

Morning, you look well this morning, its great to see you

I always look forward to working with you, you brighten my day..

What I like about you, your learning is…

Avoid confrontation

I like those beads on your pencil but they might make a noise when you’re learning , I’ve seen loads of children with those and they found the best thing was to bob them away to avoid distraction

That’s not like you , you’re better than that, you usually make the right choice

Have I explained that properly ?

How do you feel about ?

Rephrase your comments

Use **thanks** instead of please

**What** instead of why

Change work to **learning**

Use **be** instead of don’t

Be specific with praise and relate to our golden rules

• We are gentle; we don't hurt anybody.

• We are kind and helpful; we don't hurt peoples' feelings.

• We are honest; we don't cover up the truth.

• We work hard; we don't waste time.

• We look after property; we don't waste or damage things.

• We listen; we don't interrupt.

Well done is meaningless unless it’s backed up with clarification.

Try and find the positive in the mundane.- thanks for walking on the left you’ve really helped to keep our environment calm and orderly.